



Dear Parents/Carers,

We are delighted to inform you that the School Meals contract has been awarded to Facility Operations, part of Newcastle City Council.

As the Service Manager for Facility Operations, I wanted to give you the assurance that your child's School Meals service is being provided by an organisation with a passion and pride for school food. We currently provide 3.2 million meals annually to pupils across Newcastle so around 17 thousand meals daily.

The food we serve is tasty, healthy and nutritious. We aim to use fresh ingredients which are healthy sustainable and traceable. We regularly review the changing taste and trends of our young people such as the street foods in our menus.

We are based in the west end of Newcastle; the Senior Operations Manager manages the service with 4 Operations Managers managing the School Meals across this Great City.

We follow the School Food Plan; this is about providing good food and improving the academic performance of our children and the health of our nation.

If your child has any food allergies, we work in partnership with schools to ensure that we are notified of pupils with allergies to help keep them safe. If you would like to discuss anything further, you can contact one of our Operations Managers and the school chef to discuss your concerns

We adhere to the current legislation regarding food safety and packaging including Natasha's Law which came into effect in October 2021.

The Operations Managers for the School Meals service in the 6 PFI schools transferring to Newcastle City Council are (opening 25 April 2022): -

Gosforth Central Middle	Angela Currie	07974 687 782
Gosforth East Middle	Angela Currie	07974 687 782
Jesmond Park Academy	Lisa Smith	07814 708 030
Throckley Primary	Vicky Paterson	07773 288 880
Westerhope Primary	Vicky Paterson	07773 288 880
Wingrove Primary	Lisa Smith	07814 708 030

New school (opening 25 April 2022)

Havannah First Jacqueline McEvoy 07773 288 885

Best regards,

Karen Brown, Service Manager, Facility Operations 07974 599 094

Gillian Battista, Senior Operations Manager, Catering 07773 288 851