

Walk-in centres (Urgent Treatment Centres)

You don't need to register or book an appointment to use an urgent treatment centre. You can walk into the centre and be seen by experienced health professionals.

Urgent Treatment Centres can help you with minor injuries and illnesses such as:

- cuts, grazes, strains, bites and stings
- minor skin infections and rashes
- coughs, colds, ear and throat infections
- minor scalds and burns
- stomach upsets

You can also visit your local [Pharmacy](#) for help with:

- using medicines
- knowing if you need to see a doctor
- minor illnesses such as coughs, colds, aches and problems with ears, eyes or skin
- stopping smoking

Urgent Treatment centres in Newcastle

There are 3 Urgent Treatment Centres. You can turn up (or walk in) without an appointment for help or call NHS 111 or your GP to be given an appointment to attend. This helps to avoid you waiting to be seen at the centre. The centres offer extended GP access services. This can be booked by your GP or NHS 111.

Molineux Street

Open 8am to 8pm , 7 days a week.

This service is inside the Molineux Street NHS Centre, off Shields Road in Byker.

Ponteland Road Health Centre

Open 8am to 10pm , 7 days a week.

This service is close to Aldi and has a free car park at the back of the building.

Westgate Road

Temporarily closed.

This service is at Newcastle General Hospital on Westgate Road. Parking is available. You'll have to pay for parking unless you have a blue badge.

Other Useful Organisations

- **The Joseph Cowen Healthcare Centre** provides access to healthcare for street homeless or people in temporary accommodation who cannot access mainstream healthcare services. The drop in centre offers a daily GP service, a nurse, access to mental and sexual health support, a needle exchange, women only services, an outreach service, information, guidance and signposting for housing and benefits, bathing facilities and somewhere to drop in for a hot drink.
- **NHS 111** is the new telephone service which has replaced NHS Direct. You can call 111 when you need medical help fast but it's not a 999 emergency. NHS 111 is a fast and easy way to get the right help, whatever the time.
- **NHS.UK** is a website providing health and medicines information and you can search for local services.

Please note – The content on this website is provided for general information only, and should not be treated as a substitute for the medical advice of your own doctor or any other health care professional. If you are feeling unwell, make an appointment to see your GP or contact **NHS 111**. In an emergency, **dial 999**.

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Useful Organisations

Newcastle Urgent Treatment Centre (Westgate Road)

Website: <https://www.newcastle-hospitals.nhs.uk/hospitals/westgate-urgent-treatment-centre/>

Telephone: 0191 282 3000

Address: Newcastle General Hospital, NE4 6BE

Newcastle Urgent Treatment Centre (Ponteland Road)

Telephone: 0191 271 9030

Address: Ponteland Road Health Centre, NE5 3AE

Newcastle Urgent Treatment Centre (Molineux Street)

Website: <https://www.newcastle-hospitals.nhs.uk/hospitals/molineux-street-urgent-treatment-centre/>

Telephone: 0191 213 8566

Address: Molineux Street Urgent Treatment Centre, NE6 1SG

NHS 111

Website: www.nhs.uk/111

Telephone: 0191 213 8566

Joseph Cowen Healthcare Centre

Email: info@tynegroup.org.uk

Website: <https://www.tynehousing.org.uk/what-we-do/wellbeing/joseph-cowen-centre/>

Telephone: 0191 265 8621

Address: 8 Wilfred Street, NE6 1JQ

Related Articles

[Introduction to First Aid](#)

[Pharmacy \(or Chemists\)](#)

[Minor Injuries Units](#)

[Urgent medical help from NHS 111](#)

[Eye Casualty](#)